

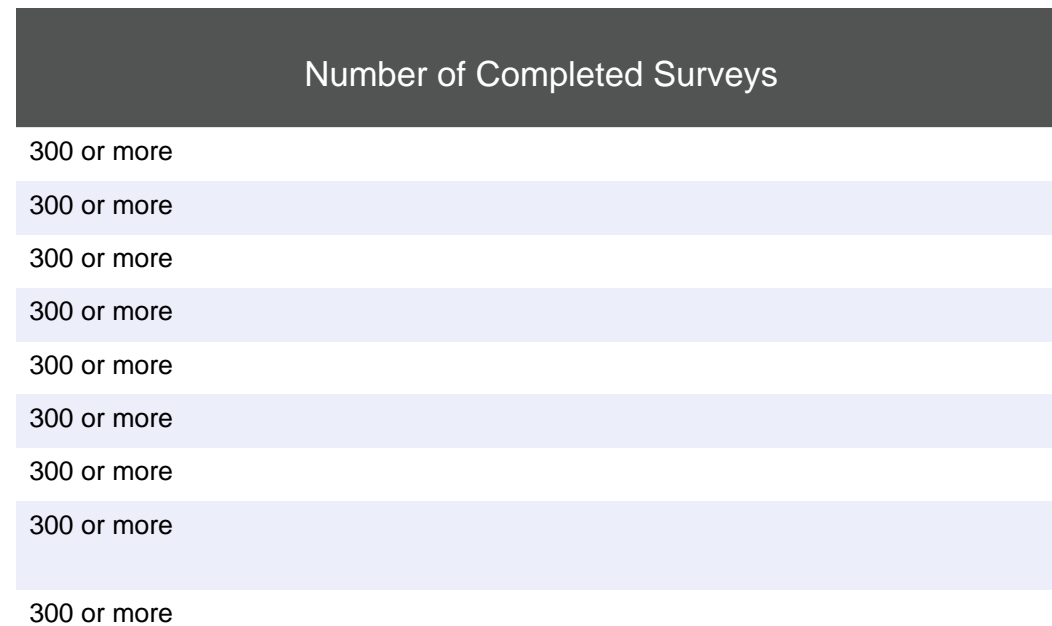
Comparative Facilities- HCAHPS (socres)

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Provider Number	Hospital Name
330013	ALBANY MEDICAL CENTER HOSPITAL
330003	ALBANY MEMORIAL HOSPITAL
330094	COLUMBIA MEMORIAL HOSPITAL
330153	ELLIS HOSPITAL
330191	GLENS FALLS HOSPITAL
330180	SAMARITAN HOSPITAL
330222	SARATOGA HOSPITAL
330232	SETON HEALTH SYSTEM-ST MARY'S CAMPUS
330057	ST PETER'S HOSPITAL

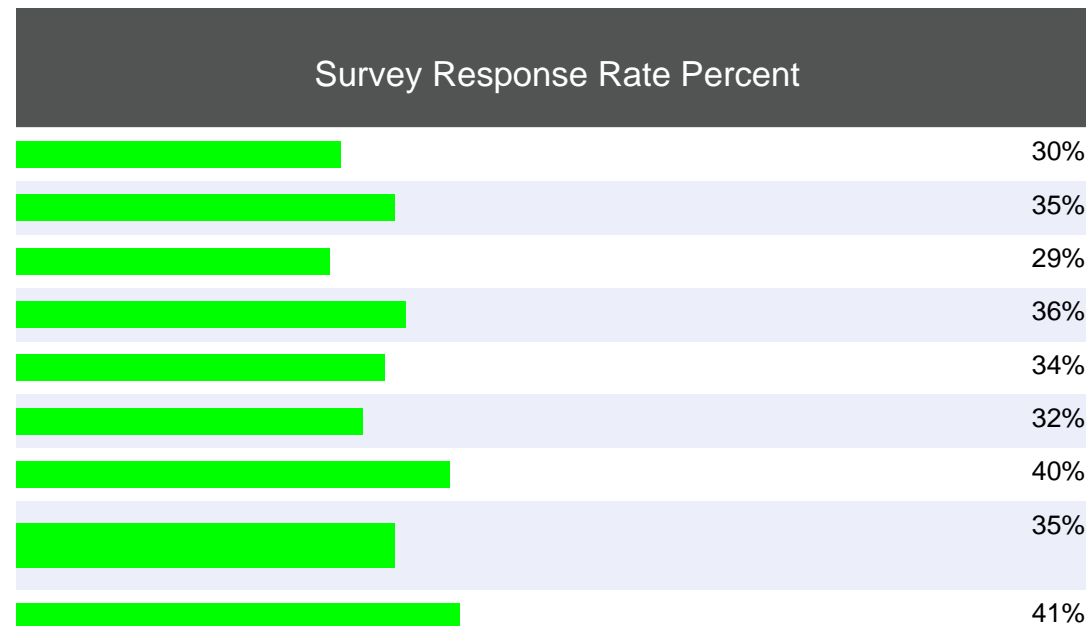
Comparative Facilities- HCAHPS (scores)

Based on Survey of Patients' Hospital Experiences (HCAHPS)



Comparative Facilities- HCAHPS (socres)

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Comparative Facilities- HCAHPS (scores)

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Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that their doctors "Always" communicated well.



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Percent of patients who reported that staff "Always" explained about medicines before giving it to them.



Comparative Facilities- HCAHPS (scores)

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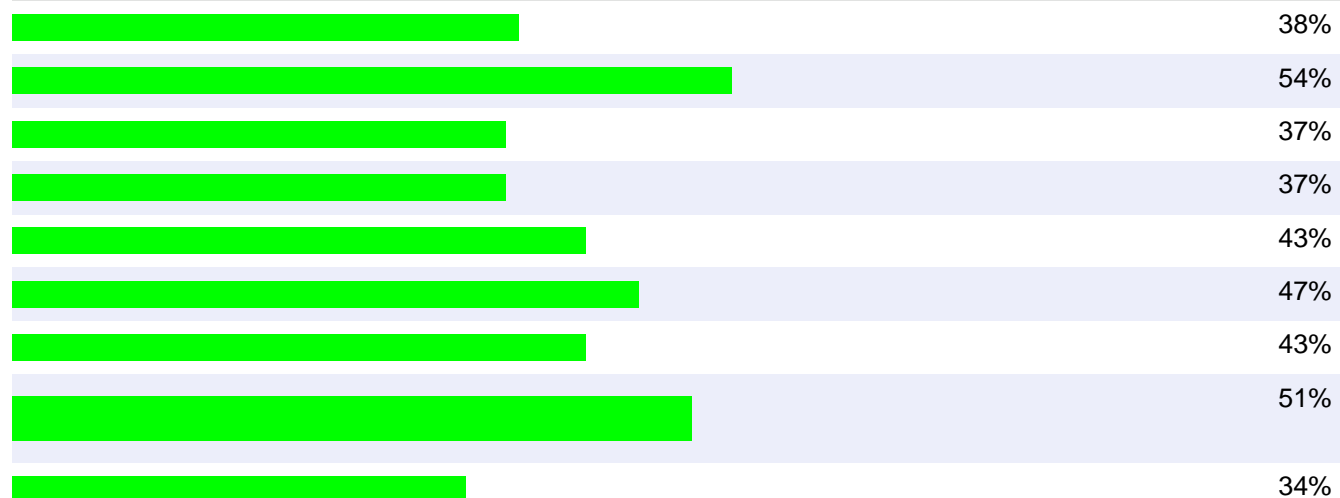
Percent of patients who reported that their room and bathroom were "Always" clean.



Comparative Facilities- HCAHPS (scores)

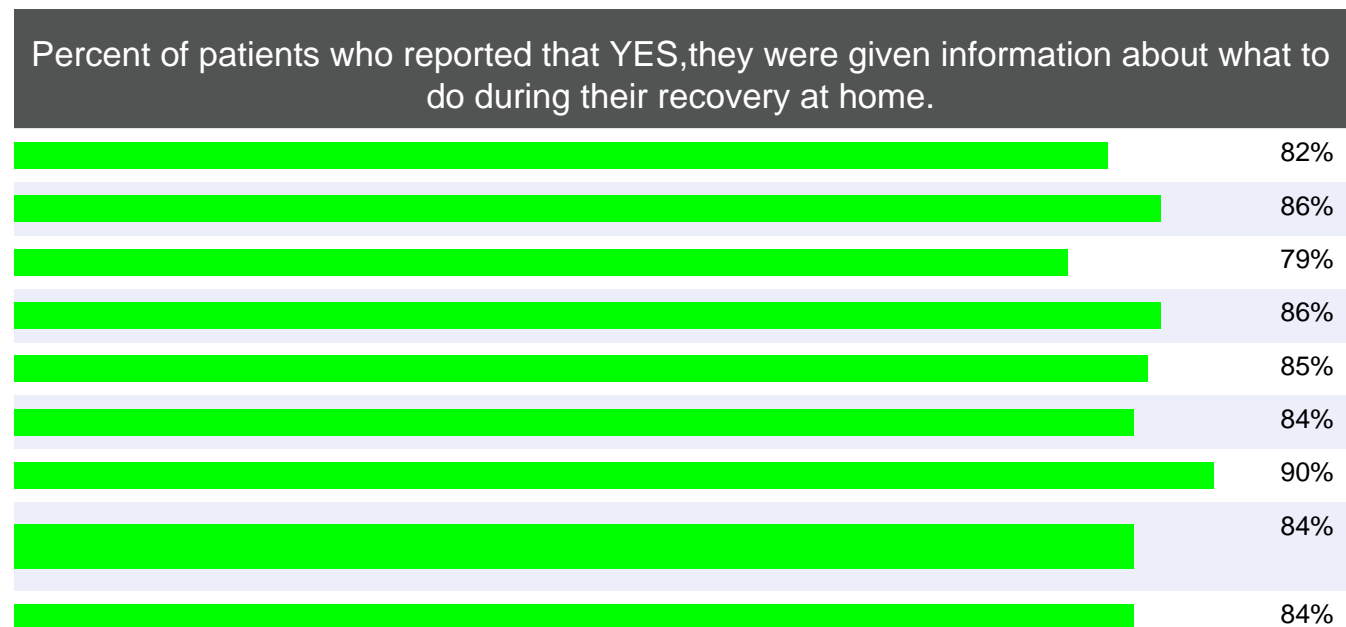
Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported that the area around their room was "Always" quiet at night.



Comparative Facilities- HCAHPS (socres)

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Comparative Facilities- HCAHPS (scores)

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Percent of patients who gave their hospital a rating of 9 or 10 on a scale from 0 (lowest) to 10 (highest).



Comparative Facilities- HCAHPS (scores)

Based on Survey of Patients' Hospital Experiences (HCAHPS)

Percent of patients who reported YES, they would definitely recommend the hospital.

